

County Offices
Newland
Lincoln
LN1 1YL

20 April 2022

Overview and Scrutiny Management Board

A meeting of the Overview and Scrutiny Management Board will be held on **Thursday, 28 April 2022 at 10.00 am in the Council Chamber, County Offices, Newland, Lincoln LN1 1YL** for the transaction of the business set out on the attached Agenda.

Yours sincerely



Debbie Barnes OBE
Chief Executive

Membership of the Overview and Scrutiny Management Board (11 Members of the Council and 3 Added Members)

Councillors R B Parker (Chairman), T J N Smith (Vice-Chairman), Mrs J Brockway, P M Dilks, A M Hall, R J Kendrick, C S Macey, C E H Marfleet, N H Pepper, E W Strengiel and R Wootten

Added Members

Church Representative: Reverend P A Johnson

Parent Governor Representatives: Mrs M R Machin and Miss A E I Sayer

**OVERVIEW AND SCRUTINY MANAGEMENT BOARD AGENDA
THURSDAY, 28 APRIL 2022**

| Item | Title | Pages |
|-------------|---|--------------|
| 1 | Apologies for Absence/Replacement Members | |
| 2 | Declarations of Interest | |
| 3 | Minutes of the meeting held on 24 March 2022 | 5 - 12 |
| 4 | Announcements by the Chairman, Executive Councillors and Chief Officers | |
| 5 | Consideration of Call-Ins | |
| 6 | Consideration of Councillor Calls for Action | |
| 7 | Performance of the Corporate Support Services Contract <i>(To receive a report from Sophie Reeve, Assistant Director – Commercial and Arnd Hobohm, Serco Contract Manager, which provides an update of Serco's performance against contractual Key Performance Indicators specified in the Corporate Support Services Contract during the review period January to March 2022)</i> | 13 - 18 |
| 8 | Options for the Future Delivery of IMT Services <i>(To receive a report from John Wickens, Assistant Director, IMT and Enterprise Architecture, which invites the Board to consider a report on the Options for the Future Delivery of IMT Services, which is due to be considered by the Executive on 4 May 2022. The views of the Board will be reported to the Executive as part of its consideration of this item)</i> | 19 - 56 |
| 9 | Award to reseller for provision of Microsoft Subscription Agreement and related services <i>(To receive a report from Paul Elverstone, ICT Contracts and Licensing Officer and Andrew Webster, Commercial and Procurement Officer - IT Category which invites the Board to consider a report on the Award to reseller for provision of Microsoft Subscription Agreement and related services, which is due to be considered by the Executive on 4 May 2022. The views of the Board will be reported to the Executive as part of its consideration of this item)</i> | 57 - 64 |
| 10 | Overview and Scrutiny Annual Report 2021-22 <i>(To receive a report by Nigel West, Head of Democratic Services and Statutory Scrutiny Officer, which invites the Board to consider the Overview and Scrutiny Annual Report for 2021-22)</i> | 65 - 82 |

11 Scrutiny Committee Work Programmes

83 - 96

(To receive a report which sets out the work programmes of the Children and Young People Scrutiny Committee and the Public Protection and Communities Scrutiny Committee, in accordance with the Board's agreed programme)

ITEMS FOR INFORMATION ONLY

12 Overview and Scrutiny Management Board Work Programme

97 - 110

(To receive a report which enables the Board to note the content of its work programme for the coming year)

Democratic Services Officer Contact Details

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Please note: for more information about any of the following please contact the Democratic Services Officer responsible for servicing this meeting

- Business of the meeting
- Any special arrangements
- Copies of reports

Contact details set out above.

Please note: This meeting will be broadcast live on the internet and access can be sought by accessing [Agenda for Overview and Scrutiny Management Board on Thursday, 28th April, 2022, 10.00 am \(modern.gov.co.uk\)](#)

All papers for council meetings are available on:

<https://www.lincolnshire.gov.uk/council-business/search-committee-records>